

Notice of Potential Privacy Breach

October 21, 2024

At Southwestern Behavioral Healthcare, we are committed to protecting the privacy and security of our clients' information. We recently discovered a potential breach of protected health information involving certain documents that were improperly handled.

What Happened:

On September 4, 2024, we learned that documents containing sensitive information were potentially accessible without authorization. We took immediate steps to secure the information to prevent further disclosures. At this time, we have no evidence that the information was viewed or retained by anyone outside our organization.

What Information Was Involved:

The information potentially affected includes names, ages, and sensitive details related to minors receiving behavioral health services from our office located at 1 North Barker Avenue, in Evansville, from approximately 1980 to 1990.

What We Are Doing:

We have completed our investigation and determined that the potential breach occurred due to the improper disposal of documents that were removed from the organization by a former employee in the early 1990s. While this incident predates the establishment of HIPAA privacy regulations, we take our current obligations seriously. We have used this opportunity to provide employee refresher training on the proper disposal of sensitive information to prevent future occurrences.

If You Believe You May Be Affected:

If you have concerns or believe your information may have been compromised as a result of this incident, please contact us toll-free at (833) 296-7529.

We appreciate your understanding and patience in this matter.