# **Interpreter Services**

#### SIGN LANGUAGE SERVICES:

The Intake staff will set up a date and time with the potential client, then let me know the date and time. I contact Sycamore usually to find out if there is a interpreter available for this date and time. I ask if there are dates within two weeks of initial date and time when interpreter available. I have Intake staff reschedule within the two week dates. This very rarely happens, most of the times interpreter available. Connections have always been most accommodating, so I use whichever.

### LANGUAGE INTERPRETER:

I must remind staff instructions for language interpreter on Resource Center under Interpretative Services. The only one that creates issues is Haitian/Creole we must schedule this appointment ahead of time. Call the service and request interpreter for specific date and time.

# Sign Language Services:

### **SYCAMORE** To be used with all scheduled visits.

Joss Torres <u>jmtorres@sycamoreservices.com</u> 1501 N. Weinbach Avenue Evansville, IN 47711 (812) 421-0847 – language services FAX (812) 475-2250

Rudy Winderlich <u>rwwinderlich@sycamoreservices.com</u> or 812.200.0243 Kathy Morton <<u>kathyrmorton@gmail.com</u>> Marge Luebbehusen (<u>Mrsluebbe@aol.com</u>) <<u>mrsluebbe@aol.com</u>> Video phone also available - (812) 421-0847

ANOTHER RESOURCE - Luna Language (out of Indy) - 317/341-4137

### **CONNECTIONS:**

Sara Barnett - Coordinator (812/449-7140) csli417@gmail.com

Call this number to set up services - 812/449-7140.

Be sure to check that the deaf client is OK with the interpreter:

10 different interpreters

Sarah Barnett – owner & interpreter; can negotiate cost if interpreter must travel from another area.

3 in Evansville

Rate:

\$50 an hour, minimum of one hour

THEY NEED AS MUCH NOTICE AS POSSIBLE TO SCHEDULE AN APPOINTMENT; SOMETIMES THERE MAY BE A CONFLICT

Trice – office manager; scheduler; "the go to person"

### **Certified Languages**

### ACCOUNT # 65577



**TO DO TELEHEALTH APPT WITH INTERPRETER:** Call the 800 number, when have Operator on the phone tell the Operator you want to do "Dial in...", give the Operator the Zoom information for a call, the Operator will ensure that link made before bringing on interpreter.

Per Customer Service there is no additional cost for TELEHEALTH APPT

Last Updated: 10/16/23