

Crisis Services Impact Year One

March 1, 2022 - February 28, 2023



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Full Crisis Response System

Our crisis services focus on:

- Community Crisis De-Escalation and Safety
- Saving Lives
- Reducing Costs by Avoiding Unnecessary Expensive Interventions
- Providing Person Centered Services
- Partnering with Law Enforcement and ERs
- Expanding Our Local Workforce

Crisis Stabilization Unit Impact

In year one, we experienced significant successes that include:

- 4,287 crisis interventions
- 433 were offered admission into our CSU
- 258 accepted the admission (60% rate)
- Stays in the CSU varied from 2-15 hours
- All individuals left with a safety plan and discharge plan for next steps
- Individuals received housing, food, agency and/or addiction residential treatment referrals



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Mobile Response and Outreach

Our crisis team collaborates with the Evansville Police Department for mobile response and outreach.

Out of 357 mobile crisis team responses, only 12 contacts (3%) with the Crisis Team resulted in an arrest and placement in jail.

Diverting jail disposition saves our community unnecessary jail costs. It is unknown the volume of crisis contacts that may have resulted in jail if not for our crisis stabilization unit.

Assuring Least Restrictive and Cost Effective Outcomes

Our crisis services not only provide care to anyone, anywhere, anytime, but also has made a significant financial impact for our community by de-escalating crisis to the least restrictive level of care. By diverting emergency department visits and psychiatric inpatient admissions (which average a 4-day length of stay), the CSU has converted that emergency department and inpatient cost (mostly uninsured, Medicaid/HIP) to an **estimated savings of over \$1 million dollars!**



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Post Care Continued Support

A crisis doesn't come and go in a day. Often, individuals experience a mental health crisis and its effects for days and weeks. Every individual is offered regular follow up with a peer with lived experience to assure that the individual has continued support and case management until mental health treatment has begun.

THANK YOU to the Department of Health and Human Services SAMHSA CCBHC Grant. Due to this funding, we can provide these FREE services to anyone in our community!