



Southwestern Behavioral Healthcare, Inc.

Improving Lives Together

Our **Strategic Map** for Fiscal Years 2025-2027 is centered on addressing the key findings from our **Community Needs Assessment**.

If you have any questions or suggestions, please reach out to us at info@southwestern.org.



WORKPLACE WELLNESS

- Clear Communication and Collaboration Between Departments and Behavioral and Healthcare Teams
- Reduce Administrative Burden
- Reduce Turnover Rate
- Increase Intention to Stay



CCBHC CAPACITY

- Adapt Staffing Structure and Facility Expansion Based on Community Needs
- Care Coordination Integration Within Treatment Teams
- Primary Care Integration Within Treatment Teams



RESPONSIVE TO COMMUNITY

Continuity of Care

- Community Education and Awareness
- Agencies Working Closely with Southwestern Teams for Seamless Care
- Multi-Disciplinary Team Based Care

Service Expansion

- Increased Services in Jail and Court Systems
- Specialized Youth Services
- Specialized Older Adult Services
- Specialized Veterans/ National Guard Services
- Step Up/Down Service Availability



PROGRAM EFFECTIVENESS

- Clients exit services either due to transfer to another program or completion of treatment.
- Decrease Use of Hospital/Jail which is a Reduced Cost to Our Community
- Create outcome dashboards to enhance community transparency

CLIENT PERSPECTIVE OF SUCCESS

How We Will Meet Your Needs

1. We'll Provide High Quality Services that are Well Researched to be Effective
2. We'll Implement Easily Accessible Services Where Those Needing Services can be Seen When They Want to be Seen
3. We'll Champion our Treatment Team Members to Work Collectively to Assure that You are Able to Move from Service to Service Without Delay or Confusion

FINANCIAL PERSPECTIVE OF SUCCESS

How We'll Financially Thrive

1. We'll Focus on Achieving a Year End Financial Report that Shows a Positive Bottom Line
2. We'll Strategize to Ensure that Revenue and Funding Come from a Variety of Sources
3. We'll Implement a New Prospective Payment System (PPS) Rate that is Calculated Accurately to Cover Cost of Eligible Services

LEARNING AND GROWTH PERSPECTIVE OF SUCCESS

How We'll Continue to Expand

1. We'll Promote a Positive Performance Driven Culture
2. We'll Conduct a Targeted Outreach Survey for Youth, Older Adults, and Veterans/National Guard
3. We'll Value Data Driven Decision Making

812.423.7791 Appointments
812.422.1100 Crisis Line



southwestern.org