



Neurodevelopmental Center

of Southwestern Indiana
integrated care for youth & families

NDC IMPACT REPORT

January 2023 - June 2024

A message from our clinical manager

“What a wonderful year we have experienced together. Collaboration has been a key factor. With the support of so many, a forward-thinking advisory committee, and our professional staff, we have been able to provide a unique service that was the first in the state to be developed. What an accomplishment!”
~Kayce Smith

A year with amazing challenges

“Getting everything right” is always a goal but our race is a marathon, not a sprint. As the year unfolded, we leaned into our strengths and continuously put effort into areas where we found improvements could be made. With feedback from our parents, our partners, and our staff, we were able to evaluate and ensure that we are offering what our community and our families need. We look forward to what is ahead for NDC.

IMPACT SNAPSHOT

391

Referrals received by physician (29%), caregiver (25%) social worker/other

99.1%

Of referrals were contacted by a Care Coordinator within three (3) days

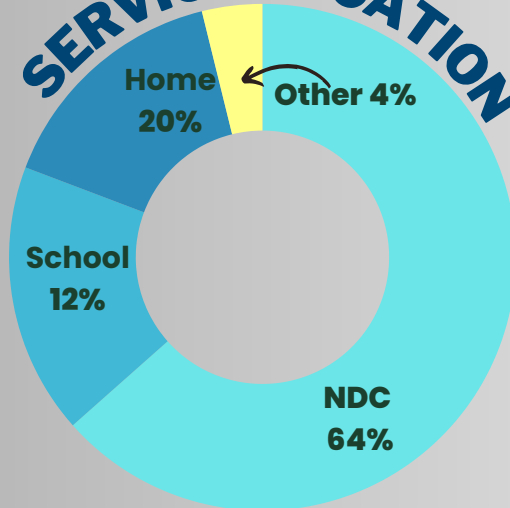
100%

Answered **agree** to “the treatment plan accounted for the complexity of my child’s needs”

873

Field placement hours provided during the 2023-24 school year for psychiatric residents, MSW and BSW interns

SERVICE LOCATION



Ongoing services are designed to be provided at the Neurodevelopmental Center. However, the location of our pre-intake process can vary based on our **client's** needs.

A Collaboration Between:





BASC Testing

The Behavior Assessment System for Children (BASC) is a test that evaluates a child's behavior and self-perception. Through June 30, 2024, **65 youth** had scores for both the initial BASC and a six-month follow up. The percentages below reflect participants who **improved** in each domain.



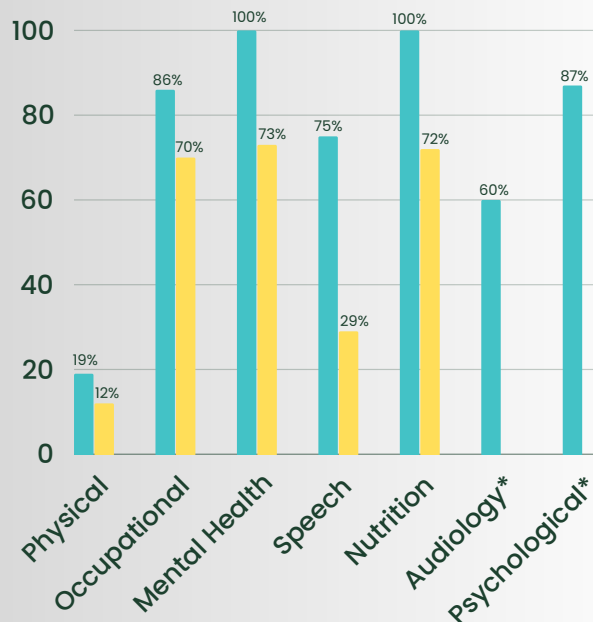
Follow-Up Questionnaire Data

Caregivers throughout the year are asked to provide feedback through a follow-up questionnaire. With this data, we are able to gauge our **quality of care** and set goals for continuous improvement.

- Staff treated me and my family with respect **100%**
- My family got the help we wanted **100%**
- Staff spoke to me in a way that I understood **100%**
- My family got as much help as we needed **94%**
- I helped choose my child's services **100%**
- I helped choose my child's treatment goals **100%**
- I participated in my child's treatment **100%**
- Staff helping us stuck with us no matter what **100%**
- My child seemed comfortable with the team **97%**
- The services we received were right for us **97%**
- I have become more confident in my ability to address my child's needs **94%**
- Overall, I am satisfied with services my child received **100%**
- I would recommend the services I received to another family **100%**

Services provided by our team

Enhancing the **integration** of care navigation and services for children and families with co-occurring mental health concerns and intellectual or developmental needs is the driving force behind services provided. The following chart indicates services that were identified as needed from the initial assessment (teal) and the utilization of ongoing services that were provided (yellow).



*Indicates that ongoing services were not recommended



I believe these services will help him improve in home and at school.

The treatment team was incredibly sweet, caring, knowledgeable, kind, and helpful.

Love working with the staff here so far and look forward to making advancements in my child's progress as we continue services.

We can't wait to finish our eval and receive all applicable diagnoses for home and school treatment and care for our kiddo. We have loved every staff member we have met at NDC!

~ Caregiver feedback

Contact Us:

812.436.4387
 ndc@southwestern.org
 southwestern.org/ndc
 19 E Chandler Ave
 Evansville, IN 47713

